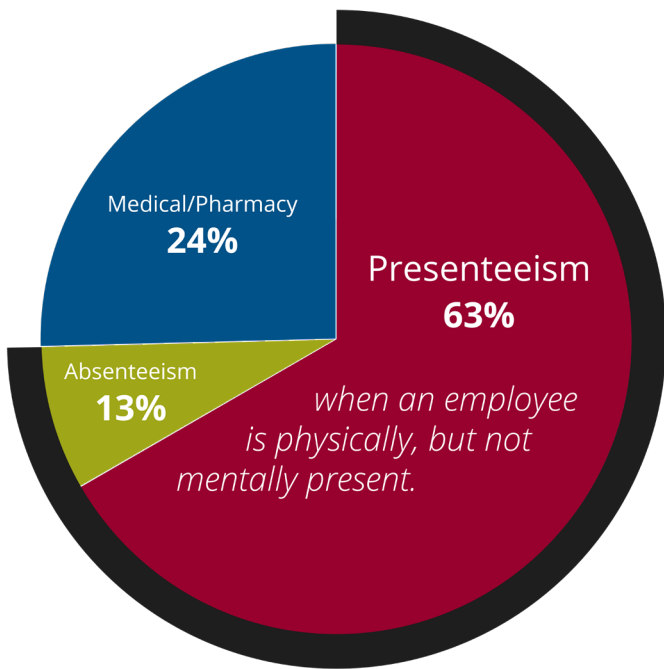


# WHY EAP?

Employee & Family Resources (EFR) is a completely confidential, full-service EAP where the focus is on improving company productivity by having engaged, happy and healthy employees. Many of our over 800 client organizations, ranging from 10 to over 80,000 employees, have relied on us consistently for as many as 45+ years.

“When you want your **business to be at its best**, you need your **employees to be at their best.**”



**Presenteeism and Absenteeism** account for over **75%** of employer costs due to productivity loss.

Even the best employees may only be **80%** productive. This phenomenon is costing employers **billions**.

The average **ROI** for employers is **\$4+** for every **\$1** invested in an EAP due to:

- + Reduced presenteeism
- + Reduced absenteeism
- + Improved morale
- + Enhanced employee retention
- + Fewer worksite accidents
- + Reduced grievances & litigation
- + Problem resolution
- + Improved motivation
- + Improved work performance
- + Employees feeling valued
- + Freed up HR/management time
- + Quick & professional response when a crisis occurs



## We meet you where you are.



Employees and their **family members** can expect timely face-to-face appointments.

Employers can expect **unlimited**, onsite crisis response.

We actively manage an extensive national network of over 7,000 **masters-level counselors** who meet rigorous quality assurance criteria concerning education, clinical experience, professional reputation and responsiveness.

Appointments are typically offered **within 3 - 5 days** from an initial call, and immediate appointments are made in emergency situations.

## We are **NOT** your typical EAP.

Unlike many EAPs available today, EFR focuses on total wellbeing. We provide a comprehensive, single-source solution designed to create and maintain a healthy, productive workplace culture. Our EAP focuses on eight distinct areas:

